



Error Codes

Possible cause	Explanation/Resolution
Sensor is not associated with UC (E1)	The configured address in the sensor does not match the dials of a UC for any WCI in the same wireless network. Re-associate the sensor with the WCI by correcting the UC address in the sensor WCI wireless network. Re-associate the sensor with the WCI by correcting the UC address in the sensor WCI wireless network. Re-associate the sensor with the WCI by correcting the UC address in the sensor WCS wireless UC wireless UC wireless UC wireless UC wireless UC address in the sensor WCS wireless UC w
Sensor is not communicating (E2)	Normal for sensor configured with GRP-NET 0-0. Verify that the sensor has the correct group (GRP) and network (NET) addresses. Verify that the sensor is within radio range. If the sensor has previously joined the network, verify that WCIs in range are powered up. Press the center button on the front of the sensor twice to force association. Otherwise, set the correct GRP and NET addresses and open the wireless network to allow the sensor to join.
Sensor drains battery current during sleep (E3)	If the error persists and batteries drain prematurely, the sensor may have defective components and need to be replaced.
Internal failure (E7)	Sensor display fails to communicate with the radio. Replace the sensor.
Wrong sensor address (E8)	The configured sensor address does not match the sensor address that is expected by the UC. Use Tracer TU to configure the UC for the quantity of sensors it should accept, if more than one
Duplicate sensor (E9)	Another sensor with the same configured UC address and sensor address is already associated with the UC. Resolve the duplication. This may involve waiting (up to 51 minutes) for the UC to forget the address of a failed sensor.

Testing radio signal quality between the WCS and the WCI, and WCS battery life

Symbol on sensor display	Indicates
Ê2	Associated but no communication with the WCI. In this situation, only the battery level and error code will appear.
Y	Excellent signal quality • Good signal margin for reliable communication. • Corresponds to a green link on the Tracer TU network health map.
Y	Satisfactory signal quality:Adequate signal quality for reliable communication.Corresponds to a yellow link on the Tracer TU network health map.
v v v v	 Poor signal quality: Unreliable communication. Recommend moving the sensor or the WCI to a better location if the quality remains low for repea signal tests. Corresponds to a red link on the Tracer TU network health map.
	100–50% battery life remaining.
	50–3% battery life remaining.
	Less than 3% battery life remaining. When the remaining battery power is approximately 1%, the battery symbol will flash on the mai display screen. In the test mode display screen, the empty battery symbol will not flash.



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