

# Environment of care study objective



## Trane Healthcare Solutions

Our objective is to help you identify, prioritize and build consensus with your team on opportunities to optimize your hospital's physical environment while exploring linkages to improving Patient Outcomes, Patient Satisfaction, Staff Satisfaction and Productivity and Financial Performance.

Our analysis will be based on the 1200 quantified 3rd party Evidence Based Design related case studies that directly link the design and condition of physical facilities to the Environment of Care.

### Estimated time commitments

- Executive Sponsor – Brief meeting prior to kick-off of project
- All Team Members – Kick-off communication or meeting
- Interviewees – One hour for interviews or surveys
- Executive Sponsor – Review of findings and recommendations before final report
- Leadership Team – Final report-out meeting
- Executive Sponsor – Brief meeting to further discuss final report and action plan

Process tailored to fit specific Hospital's time frame and needs

# Healthcare Process Overview

**Kick-off,  
Walk-through,  
Data Collection,  
and Interviews**



## Engagement Kick-off

- Key participants review and discuss the concept and process
- Ideal participants include appropriate members of Leadership team – CEO, COO, CFO, CNO, VPs, and managers/directors for Infection Control, Facilities, Quality, Lab, Pharmacy, Surgery, ER, Long Term Care, Clinic, and Physicians

## Data Collection

- Data request for key quality and various performance measurements

## Site Walkthrough

- Process Sponsor and the Trane Team conduct a thorough walkthrough of facility for general observations and planning follow-up data collection

## Interviews

- Up to 10 members responsible for implementing patient outcome/satisfaction, employee satisfaction/productivity as-well-as financial performance initiatives
- One hour per interview with 2 or 3 main topics per interview (these will be discussed and mutually agreed upon by you and our team)

**Off-site  
Analysis**



## Analysis of Site Walkthrough, Interview Findings and Report-out Planning

- Compile and analyze information and compare to benchmarks

**Final  
Report-out**



## Report-out Format

- Customized per Executive Sponsor's needs for small report-out meeting or larger group report-out presentation

**Report of  
Deliverables**



## Report Format

- Presentation materials including additional conclusions, summary and action plan

**Continuous  
Improvements**



## Begin Phased Approach to Improving Environment of Care According to Plan

- Periodical measurements to monitor/validate progress



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