



National Service

Solutions for multi-site businesses



One supplier. One point of contact. Professional services delivered nationwide.



If you own or manage multiple buildings in far-ranging locations, your approach to facilities services and maintenance may be all over the map, as well. But you can gain consistency, and peace of mind, by choosing a national supplier with the professional depth and breadth to service all of your buildings.

Trane National Service delivers a high level of professional skill, along with proven technology and processes, through a nationwide network of local service offices. Our centrally managed approach helps you achieve consistent quality standards, energy savings and reliability across your entire building portfolio.

One team serves all your facilities

A Personalized Approach

A dedicated account Project Manager collaborates with you to develop a service program covering all of your facilities. This individual takes time to understand the overall objectives of your organization, and helps you find ways to leverage your facilities to accomplish those goals.

National Customer Call Center

The National Call Center serves as your singular connection to over 4,000 authorized service professionals who are strategically located to provide local support.

Your call center team also manages the everyday details of your account.

- Answer scheduling and billing questions
- Verify that all service has been completed per the terms of the agreement, and notify your account manager if additional work is needed
- Update your Trane Web portal (mybuilding.trane.com) so you can review service progress and results
- Schedule quarterly, semi-annual or annual preventative maintenance

Customer Web Portal (mybuilding.trane.com)

A secure web portal saves you time by serving as an on-demand resource for information about your systems and account with Trane.

Mybuilding.trane.com provides convenient access to facility data, project tracking, service and maintenance scheduling, warranty information and more—all through a single log-in.

Consolidate your service approach

Tapping into our comprehensive set of capabilities simplifies the way you buy services. Customize an approach by selecting the services you need. Your personalized Trane Account Manager can help you choose and deploy the Trane capabilities that support your organizational objectives.

- 24-hour emergency service
- Centralized billing
- Contingency planning
- Contracting solutions
- Design and build
- Energy management
- Equipment rental
- Turnkey retrofits and upgrade
- Facility maintenance and managed services
- Financing
- Indoor air quality (IAQ) solutions
- Monitoring
- Parts distribution
- Performance contracting
- Refrigerant management
- Remote diagnostics and repair
- Repair services
- Service and maintenance plans
- Training and staff support

Trane Intelligent Services

Establishing connectivity between your building controls and Trane enables you to tap into the continuum of support that is available through Trane Intelligent Services.

Technical specialists working at the Intelligent Services Center (ISC) watch over the critical alarm points you define—automatically alerting your designated personnel when any deviation occurs. In many cases, they can diagnose and mitigate minor issues remotely, before they develop into major events. And, using the steady stream of data from your building that is received by the ISC, Trane system analysts are able to suggest actions that can continuously improve the performance of your buildings.



Trane Intelligent Services enables custom and specialized services, too, including remote inspections and commissioning, measurement and verification (M & V) reporting, and performance services and contracting reporting.

System optimization: Trane can recommend actions that can immediately increase the benefits delivered through your HVAC systems. Recommendations may include equipment upgrades or changes to the service approach. Sometimes, a simple modification to operational practices is all that's needed to yield a substantial payback.

Managed services:

Maintenance for your facilities' mechanical, electrical, plumbing and structural systems can also be managed by your National Service team. Our professionals apply the proven Trane approach to systems operation and maintenance to enhance the performance of these critical systems.

Dispatching services:

Trane can coordinate and dispatch service providers designated for all systems associated with your total facility needs according to the terms of your sitespecific instructions.

Review our credentials as a nationwide service provider

No service provider is more qualified than Trane to deliver system-wide performance in the most efficient manner, while providing the assurances you require. We've been providing world class HVAC service for more than twenty-five years through a nationwide network of Trane service centers.

Trane National Service connects you to our global network of best practices, innovative technology and industry leading intelligence. Extensive training, OEM design knowledge, diverse experience and on-demand access to the latest resources guide the decisions and recommendations we make for your facilities.

As a result of the vast pool of resources available to us, Trane National Service professionals are better able to customize innovative solutions that will achieve your overall goals for specific maintenance, economic and operational objectives. Trane National Service is supported by our nationwide network of parts outlets, assuring that your system will be maintained using genuine Trane parts.

Choosing the right HVAC system is only the beginning: As a Trane National Service client, you can rest assured your building systems will deliver more consistent equipment uptime, while providing a strong return on your investment, year after year.

Learn more at trane.com



Trane – by Trane Technologies (NYSE: TT), a global climate innovator – creates comfortable, energy efficient indoor environments through a broad portfolio of heating, ventilating and air conditioning systems and controls, services, parts and supply. For more information, please visit trane.com or tranetechnologies.com.

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