

# Scheduled Service Agreement for Healthcare Facilities

Gain peace of mind with planned HVAC maintenance



## Healthcare facilities need worry-free HVAC systems that run without fail



A smooth-running HVAC system makes a huge difference throughout your healthcare organization. From your staff's comfort to your patients' healing process, it has a positive effect on your operation and your bottom line.

Clean, healthy air and comfortable conditions are critical. Top physicians and staff demand comfortable working conditions, and studies prove Indoor Air Quality (IAQ) impacts patient healing. And because Medicare and Medicaid reimbursements are declining, reducing airborne infections have both health and financial implications.

Maintaining your HVAC systems properly—and selecting the right partner to support you—is not just important. It's essential.



#### **Standard features**

- Scheduled preventive maintenance—keep system performance on track
- Refrigerant management—End worries about cooling performance and environmental compliance
- Laboratory analysis—detect potential system failures before they strike
- Energy analysis—prioritize areas to focus energy reduction efforts
- Connectivity and Alarm Notification—for automated alarm routing and notification (requires connectivity to BCU)

### Get a proactive Scheduled Service Agreement from Trane—with a program specifically for healthcare facilities

For consistency and reliability, put the ongoing maintenance of your HVAC systems in the hands of the industry-leading professionals at Trane—and give your staff more time to focus on other projects.

#### You get:

- Performance you can rely on—A Scheduled Service
   Agreement delivered by Trane maximizes HVAC system
   performance and up time, maintaining air movement and
   control temperatures—and keeping surgeons, hospital staff
   and patients at optimal comfort levels
- Convenient scheduling and priority response—
   Unexpected systems downtime is not an option in healthcare.
   A Scheduled Service Agreement ensures you receive preferred service status from Trane. Priority emergency response is available 24 hours a day. And our computerized scheduling program ensures that all services in your agreement are performed in the specified timeline.
- Best possible HVAC performance and IAQ—Our knowledge
  of HVAC equipment in healthcare environments means using
  best practices that result in more efficient maintenance and
  repairs, and subsequently reduced costs for your organization

#### Trane: 50 years in the healthcare industry

With more than fifty years of experience serving healthcare customers, and Trane equipment in over 50 percent of all U.S. hospitals, we have the experience needed to maintain peak performance.

#### The right services for your system

We make sure the right services are performed completely and consistently to keep your equipment running efficiently and reliably.

#### A dedicated, local Trane service team

While we are a global company, we deliver service through a network of local service offices. A Trane team will become thoroughly familiar with your equipment and facility, and become an extension of your operations team.

#### Support for Joint Commission (JC) audits

Per JC standards, Trane adheres to an exclusive service process with detailed, documented procedures. This makes it easy for you to provide proper documentation for JC accreditation, which means one less thing to worry about during your next review.

#### **Optional features**

- Cooling contingency planning
- Critical systems audit
- Predictive service
- Rental reserve
- Retro-commissioning

#### Expanded service options

- Building Performance Package
- Building controls maintenance
- Building Automation System (BAS) service

#### Additional offers

- Select Service Agreement: All the same benefits as a Scheduled Agreement, plus parts and labor for maintainable equipment that you select for coverage
- High Performance Buildings Service
   Agreement: The ultimate level of
   assurance from Trane. We work together
   to identify quality levels and tolerances,
   and Trane takes full responsibility for all
   maintenance and repairs as defined.

Talk to your Account Manager now about getting a Trane Scheduled Service Agreement – for a healthy, successful tomorrow.



Trane – by Trane Technologies (NYSE: TT), a global climate innovator – creates comfortable, energy efficient indoor environments through a broad portfolio of heating, ventilating and air conditioning systems and controls, services, parts and supply. For more information, please visit *trane.com* or *tranetechnologies.com*.