

# Warranty Programs for CenTraVac Chillers

Standard and Extended Warranty



## Trane leadership, reflected in our commitment to your long-term support

CenTraVac™ chillers are covered by standard warranties free of charge. At a fraction of the cost of your new chiller, Trane Extended Warranty provides extra protection on parts, labor, and refrigerant to help safeguard your investment well into the future. If you do need warranty service, we'll work with you to ensure your equipment is repaired reliably and efficiently by certified Trane technicians, helping keep downtime to a minimum.

### Standard Warranties

#### 12/18 Standard Parts Warranty

All CenTraVac chillers come with this warranty, which covers replacement parts in the event of a failure due to manufacturing defect. The coverage begins at startup and ends the earlier of 12 months from initial startup or 18 months after shipment from the Trane factory.

#### CTV Leak-Tight Warranty

Here's how it works: You or your service provider continue to measure the refrigerant level in your CenTraVac chiller. If your records indicate even the slightest loss, contact Trane Service to start the claim process, find and repair the source of the leak, and then Trane will provide the replacement refrigerant.

The warranty is simple, and the benefits are extended free on all CenTraVac chillers installed in the United States and Canada for the first five years of ownership. If the chiller is placed under a Trane Select Agreement (or better) prior to the expiration of the standard Leak-Tight Warranty, the protection against refrigerant loss shall continue as long as an active Trane Select Agreement remains in effect without interruption.



## Extended Warranties\*

To help safeguard your equipment investment and manage operating expenses, a variety of Trane extended warranties are available.

<p><b>Delayed Startup Warranty</b></p>	<p>If chiller start-up will not occur within 6 months of shipment, this option will extend the standard parts warranty and postpone the commencement date of purchased extended warranties.</p> <p>Available terms provide coverage for up to 36 months after shipment from the Trane factory.</p> <p>Ask your Trane representative how this option works with other extended warranty options.</p>		
<p><b>Parts and Labor Warranty Options</b></p>	<p><b>Motor Compressor</b></p> <p>Trane is the first OEM to offer up to 15 years of parts and labor coverage on the motor/compressor assembly of centrifugal water cooled chillers.</p>	<p><b>Whole Unit Less AFD/Starter</b></p> <p>This is a great solution for customers interested in a lower cost warranty option; terms up to 10 years are available.</p>	<p><b>Whole Unit</b></p> <p>If you are looking for comprehensive coverage, this option provides maximum protection; terms up to 10 years are available.</p>
<p><b>R123 Refrigerant Availability Guarantee</b></p>	<p>CenTraVac chillers have a low-pressure design that reduces the risk of leaks and helps prevent refrigerant loss, so chances are, you will never need to purchase additional refrigerant for your chiller.</p> <p>However, if you do require replacement refrigerant, Trane will guarantee not only its future availability, but also at a guaranteed maximum price.</p> <p>Additionally, this guarantee covers conversion to a compatible alternative refrigerant, at our expense, if R-123 becomes universally unavailable.</p>		
<p><b>Refrigerant Warranty</b></p>	<p>Coverage includes reimbursement of refrigerant cost due to failure and/or refrigerant quality.</p> <p>Terms up to 10 years are available.</p>		



These optional warranties provide extra protection to help safeguard your investment well into the future. If warranty service is required, a certified Trane technician will perform repairs, keeping downtime to a minimum.

## Extended Warranty Availability

The warranty options described herein are available on chillers installed in North America. All options are available for purchase with the chiller order and some may be available for a limited time after your chiller has shipped. To discuss this or other risk management and service options, contact your local Trane sales office or visit us online at [trane.com/buildingservices](http://trane.com/buildingservices).

\* Please reference terms and conditions in the Extended Warranties Product Catalog SRV-PRC009D-EN along with additional information on coverage.



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