

Light-Commercial Controls Contractor Program



Your profitable solution for light-commercial controls

Give your customers the affordable solution to simplified building automation with a Trane® Tracer® Concierge™ controls system. In addition to achieving improved comfort and reduced operating costs, they will enjoy smart control of HVAC and lighting systems in individual rooms from one intuitive interface. The Tracer Concierge system leverages Trane Air-Fi™ wireless technology, pre-engineered, bundled components and a pre-packaged control panel to greatly reduce installation complexity and time. And you will be providing all of this from a partner you know and trust: Trane.



Gain a business edge

When you become an authorized Light-Commercial Controls Contractor (LC3), you will gain a business advantage over others in your field as the supplier of the industry's finest HVAC systems and controls.

- Install and service Trane® Tracer® Concierge™ controls and equipment used in rooftop units and Variable Air Volume (VAV) systems. Supported systems include Single Zone, Changeover Bypass, Changeover VAV and VAV with terminal heat.
- Get access to our Trane service tool for configuration, troubleshooting and equipment replacement.
- Receive access to online technical training and certification for as many service technicians as you require.
- Review our online knowledge repository anytime for the latest technical literature, up-to-date technical solutions and software downloads.

Easy And Rewarding

The LC3 program is an annual agreement between you and Trane. And becoming an authorized LC3 is as easy as 1-2-3:

1. Work with your Trane account manager to establish an annual sales objective and complete the LC3 agreement.
2. Complete initial sales and technical training.
3. Promote Trane systems and provide customers with superior installation and service.

Secure Remote Access

Trane provides you with an option for secure remote access to your installations, allowing you to set advanced options and troubleshoot as if you were on-site. It also allows your customer to access setpoint and schedule changes using the Concierge mobile app.

Tech Support

Once you complete your certification training, you will have direct access to the Trane national technical support center by calling 1-877-34-TRANE. This direct dedicated call center offers support between 8 a.m. and 5 p.m. CST Monday – Friday.

For more information, contact your Trane account manager or visit:

[Trane.com/Concierge](https://www.trane.com/Concierge)



Trane – by Trane Technologies (NYSE: TT), a global climate innovator – creates comfortable, energy efficient indoor environments through a broad portfolio of heating, ventilating and air conditioning systems and controls, services, parts and supply. For more information, please visit [trane.com](https://www.trane.com) or [tranetechnologies.com](https://www.tranetechnologies.com).

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