



# Tracer™ Concierge System

HVAC and lighting control for retail and restaurants



# Gain consistency across your multi-site national organization



*Store managers can make limited, temporary changes using the touchscreen system display. It is so intuitive to use, new store managers will master it with ease*

Concerns about energy costs and sustainability increase exponentially with every location you operate. Meanwhile, the way customers feel inside your buildings has a significant impact on your reputation, and your bottom line. Consistent temperature, air quality and lighting are as important to the brand experience as your company's signature architecture.

Now, there's an easy and affordable way to gain better control over all your buildings nationwide: Tracer™ Concierge System is a powerful energy and comfort management system. It's easy to use at the store level. And it's ready for installation in all your buildings.

## **A complete HVAC and lighting control system—simplified**

Tracer Concierge is a packaged system of building controls that's built on the full functionality of the Trane building control system, Tracer™ controls. But it's more than just a building control system. It's a turnkey system that is preconfigured and pre-programmed for each of your standard floor plans.

Tracer Concierge System components include:

- Factory-programmed Tracer™ SC system controller Wireless
- Comm interfaces between devices
- Touchscreen user display
- Optional power meter

All of the components are designed to work together, and they are delivered to the installation site ready to run.

## **Gain corporate-level oversight and decision-making**

Trane technicians program each system before it leaves our factory, following the parameters defined by your organization's professional facility and energy managers. Because organization-level preferences for lighting and comfort are scheduled into each system, Tracer Concierge System maintains ambient conditions more consistently across your brand. You'll gain peace of mind knowing systems are running according to your experts, not individual store managers.

Long-term oversight and control can be maintained by integrating the Tracer Concierge System with our enterprise-level control system, Tracer ES™. Or you can entrust Trane to take responsibility for monitoring and maintaining system performance by adding a contract for Active Monitoring, part of Trane Intelligent Services.

### Give facilities professionals a new kind of tool

Facilities engineers and property managers can access comfort and lighting systems remotely by accessing Tracer Concierge through the Trane Tracer™ BAS Operator Suite App. Using a mobile device or tablet, they can monitor equipment, make setpoint changes, control spaces and manage alarms anytime, from anyplace. The Tracer BAS Operator Suite works with Apple iPhone®, iPod touch® and iPad® devices. It serves Android™ users, too.

### Use less energy across your entire organization

Factory programming also ensures that energyefficient lighting and HVAC schedules are implemented in all your buildings. With professional operational strategies running everywhere, you can expect to reduce energy use—typically by 20 percent or more across your entire organization.

### Keep fast-track construction on time—and on budget

Because complicated wiring and programming are done before Tracer Concierge System leaves the Trane factory, highly skilled programming technicians or electricians typically will not be needed on the jobsite for installation.

Wireless system communication, leveraging Trane Wireless Comm technology, speeds up installation and improves the reliability of the system by eliminating wires. In new and existing buildings, the entire system can be up and running in less than a day.

### Scalable and ready for your future

Once a system configuration is established for one of your standard building models, it can simply be re-ordered every time that specific configuration is built. Tracer Concierge System is compatible with BACnet® and ZigBee® Building Automation. It's designed for easy integration with a wide range of current and future technologies.

### Simplified in-store operation

Adjusting lighting schedules and temperature settings becomes completely intuitive using the touchscreen display. Settings may be adjusted by a few degrees or hours to accommodate unusual circumstances, like when closing takes longer than expected or during extreme weather conditions. Built-in restrictions and auto-reset prevent mistakes that could compromise the brand environment and drive-up utility costs.



Learn more at [trane.com](https://trane.com)



Trane – by Trane Technologies (NYSE: TT), a global climate innovator – creates comfortable, energy efficient indoor environments through a broad portfolio of heating, ventilating and air conditioning systems and controls, services, parts and supply. For more information, please visit [trane.com](https://trane.com) or [tranetechnologies.com](https://tranetechnologies.com).

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BAS-SLB055-EN  
07/14/2020