



# Service Technician Careers

High Performance Buildings Require  
High Performance People



# Service Technicians Help Create High Performance Buildings for Life™



One of the most challenging and exciting career opportunities in the world today is in HVAC technical services. It is here where electrical-, mechanical-, and electronic-systems thinking and problem-solving techniques are required. Trane service technicians apply these skills every day.

Trane provides energy-efficient and environmentally responsible systems and services that sustain High Performance Buildings for Life™. Service technicians play a critical role in ensuring that all buildings are performing within their design standards. If a building or its equipment is not performing within specifications, it is the service technicians' responsibility to diagnose the situation and offer responsible solutions to our customers.

Trane provides building owners throughout the world with expert maintenance, retrofit, and repair solutions via more than 70 years of experience in the HVAC business, with more than 4,000 Trane factory-authorized service technicians. Our service technicians' job satisfaction comes from customer comments reminding us that it is the Trane service technicians' knowledge that keeps them loyal to Trane products and services.

Trane technicians perform preventative maintenance, start-ups, equipment surveys; diagnose problems; and execute retrofits and repairs on a variety of electrical and mechanical equipment. Trane technicians work in accordance with both local and National standard practices. And, they have the support of local Trane offices and direct access to factory technical-support engineers.



## Trane Building Services

The Trane Building Services team focuses on maintaining the performance and reliability of building systems, ensuring projected system life and transforming unexpected repair costs into defined, budgeted expenses. Trane technicians receive extensive training to determine equipment maintenance requirements. They work with Trane account managers and building owners to develop an agreement that best meets the customer's business objectives. The foundation of Trane's mission is to create and sustain High Performance Buildings for Life™. Trane Building Services offer a team-based approach that relies on individual expertise to deliver extraordinary service to all customers.

# The Path to Building Your Future

Learning about and maintaining today's hightech HVAC systems provides an opportunity with tremendous personal growth as well as earning potential. As you grow with Trane, you'll find career opportunities across the country and around the world with more than 250 offices located worldwide. Whether your path takes you to that of a highly regarded Trane factoryauthorized service technician or management path, Trane has the tools to get you there.

## Business Management Path

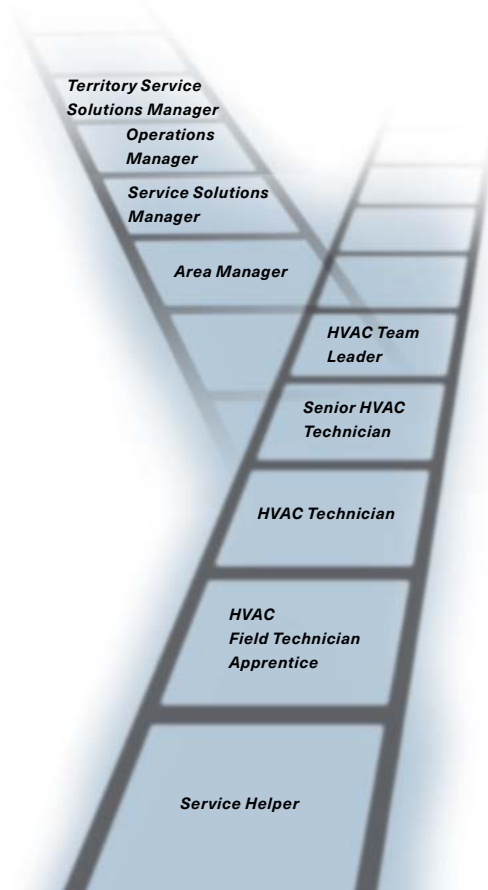
Other technicians may experience growing career satisfaction through Trane's service business management opportunities. People with a service technician background are identified to grow into team leader, area service manager, or district service manager roles. Many former service technicians currently hold key Trane service management positions.



## Trane Factory-Authorized Service Technicians Path

Trane's uncompromising commitment is to provide the highest quality HVAC systems and services to our customers. Trane Building Services offers advanced factory-classroom and on-the-job training to help you stay ahead of the rapid technological changes within the industry. To develop your mechanical and electrical skills Trane offers Building Services Technicians opportunities across a wide range of experience levels: Apprentice, Journeyman, and Senior Technician. We provide opportunities that will prove both challenging and rewarding. Working in a fast-paced environment, our Building Services Technicians are responsible for maintenance, retrofit, and repair of environmental-comfort and control systems, using knowledge of air-conditioning theory, pipe fitting, and mechanical layouts. In this dynamic role, you will:

- Service products and equipment on assigned projects and accounts, ensuring the highest levels of customer satisfaction
- Use advanced tools and work processes to analyze, diagnose and repair systems and products
- Work in a variety of settings and on a broad range of equipment and systems that stretch and improve your skills and capabilities





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*The Trane Building Services team will train you to excel at providing our customers with superior solutions. Trane offers continuous training and career-development opportunities. Whether your goal is to establish yourself as a recognized service expert, or pursue a leadership and management position, you'll receive world-class training.*

## Factory Training

From HVAC fundamentals to Trane product expertise, factory training is available to meet your needs. Train at one of our manufacturing locations or try Trane's exclusive "Tech Web" for instructor-led, web-based training without leaving the office!

## Local Training

Participate in Trane-only training locally by attending annual Regional Warranty conferences. Factory training engineers often conduct product training at local or area offices.

Training topics offered at our local offices include safety, customer service, working on teams, leadership skills and, of course, Trane equipment familiarization, maintenance, troubleshooting, and repair. This training can be instructor-led, on-the-job, or self study.

Trane is an Equal Opportunity Employer. All qualified candidates will receive consideration for employment without regard to race, national origin, gender, age, religion, disability, sexual orientation, veteran status, or marital status.



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