

Connected Mechanical Service Agreements



See more. Solve issues faster.

Gain a more data-driven approach to maintaining your HVAC equipment. By combining continuous equipment data with Trane's analytics and OEM expertise, Connected Mechanical Service Agreements provide the insights needed to identify issues earlier, improve performance, and reduce operating costs.

A Data-Driven Point-of-View



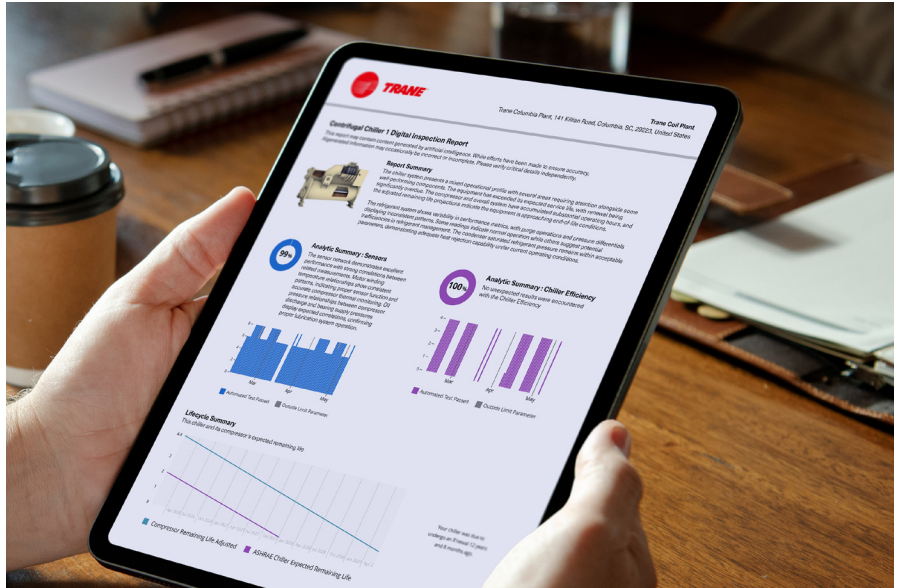
Leverage continuous equipment analytics to identify unfavorable operating trends



Enable remote troubleshooting and faster issue resolution with OEM expertise



Improve asset performance and increase transparency with detailed reporting



STANDARD SERVICE AGREEMENT

Annual and Operating Inspections

- ✓ Maintains equipment performance through scheduled inspections and routine maintenance
- ✓ Provides a system health check at the right cadence to identify and address issues

Equipment Analysis

- ✓ Utilizes cloud-based analytics and digital inspections to uncover hidden performance issues
- ✓ Equips technicians with data-driven insights to improve troubleshooting and decision-making

VALUE ADDED OPTIONS

Proactive Alerts and Response

Automated, prioritized equipment alerts notify the right teams of emerging issues, enabling faster response and early intervention before problems escalate

Remote Customer Support

Access to local call center resources to support your daily needs

Remote Resolution Center

Leveraging our 24/7/365 national-level resources to remotely assist your teams with alarm response or optional needs

Receive Continuous Equipment Feedback

Connected Mechanical Service Agreements leverage cloud-based analytics to provide ongoing visibility into equipment performance. This deeper level of insight allows technicians to identify root causes and address issues more effectively, maximizing the value of your service investment.

Add Virtual Touchpoints

Increase oversight between scheduled visits with remote inspections and on-demand system check-ins. Continuous data collection always provides visibility into system operation, helping identify issues that may not be detected during standard inspections.

Work by the Numbers

- 1 Arm technicians with real-time operational insights for smarter decision-making
- 2 Identifying issues earlier to improve uptime and system efficiency
- 3 Track equipment performance against original design specifications
- 4 Prioritize service actions to maximize your maintenance budget

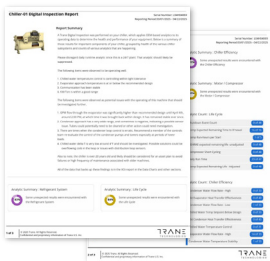


Your Technician, Now with Digital Insights

Your trusted OEM technician is equipped with advanced analytics and digital tools, enabling a combination of on-site expertise and remote capabilities to improve service outcomes and system reliability.

What Additional Value Will I Get?

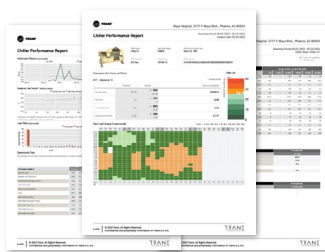
Highlights Issues and Findings



Lowest Total Cost of Ownership

Detailed findings, issues & recommendations

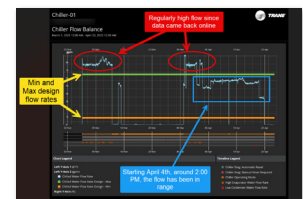
Details Inspection Test Results



Peace of Mind

Equipment performance tracking compared to original design

Compares Performance vs. Design



Improved Equipment Performance

Finding issues earlier increases uptime and efficiency

→ **Contact your Trane Account Manager to get started today!**



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