

# Visiting the Trane Controls Headquarters in St. Paul, MN

A Guide for Customers



## Thank you for considering a visit to the Trane Controls Headquarters.

From the moment you enter the Trane Controls Headquarters, you will have unique access to organizational leaders, subject matter experts and product managers to help you better understand your system or to work with you on your current challenges and to learn about the latest building innovations.

These visits are completely customizable with your Trane Account Manager who can provide you with updated knowledge, idea sessions and unfettered access to subject matter experts that will help you get the most out of your building(s).

## Who From My Team Should Come?

Anyone is welcome and visits to St. Paul work best when all the right stakeholders are gathered in the room. You should consider which members of your team can come to address your needs — whether it's big-picture business needs, day-to-day operational needs or somewhere in between — so we can provide a custom day for you.

Customer visits are most effective with groups of 10 or less, however we are happy to accommodate groups of up to 30. Our day together will include your team, your Trane Account Manager(s) and the right experts from our team to discuss the topics that are most interesting to you.

## A trip to St. Paul is perfect for you if you want:



To learn about the full capabilities of Trane Controls



Better control over your building(s)



Help implementing, managing or designing complex control strategies



To be more energy conscious; ideas for decarbonization or electrification



A better understanding of how building infrastructure is changing



Defining future planning by learning about the latest technologies available



Think differently about your installed solutions to optimize with minimal capital expenditure



To explore and enjoy the Twin Cities

A visit to Trane can help you reach your goals, no matter what they are!

## What to Know for Your Visit

**Our Facility —**  
Trane Controls Headquarters

**Address:**  
4833 White Bear Pkwy, St. Paul, MN 55110

The Trane Controls Headquarters is located in the Twin Cities, 30 minutes North of the airport, 20 minutes North of St. Paul and 30 minutes Northeast of Minneapolis. Our main entrance and visitor parking is located on the East side of the building.

**Dress Code —**  
Business comfortable

We encourage visitors to be "business comfortable." You will be seated for most of the day, but we do get on our feet for about 90 minutes. No specialized footwear or PPE is required.

**Food and Beverages**

There will be coffee, water, soda and meals and snacks available throughout the day. Please inform your Trane Account Manager of any dietary restrictions you may have.

**Lodging and Transportation**

Your Trane Account Manager will work with you to coordinate your date. They will make arrangements for lodging, travel and any planned entertainment as well.

## What to Expect from a Visit

### Visit Duration

Usually, a day at the controls factory starts at 9:30 a.m. and finishes around 3:30 p.m.

While we will work to customize a day to fit your needs, frequently requested topics include:

- Welcome and Intros/Overview of Trane Controls and Digital Services
- Tracer Unit Controllers: Symbio Solutions and Protocols
- Tracer Systems and Optimization Strategies
- Solutions Center and Facility Tour
- Digital and Energy Services
- Tracer Building Automation Systems Demo
- Whiteboarding sessions to best understand current or future operation

### Sample Agenda

Time	Duration	Topic
9:30 a.m.	15 minutes	Arrive & Settle In
9:45 a.m.	30 minutes	Intros, Expectations and Trane Controls Overview
10:15 a.m.	30 minutes	Tracer Unit Controllers: Symbio Solutions and Protocols
10:45 a.m.	15 minutes	Break
11:00 a.m.	30 minutes	Tracer Systems and Optimization Strategies
11:30 a.m.	30 minutes	Digitally Enabled Services
12:00 p.m.	30 minutes	Lunch
12:30 p.m.	60 minutes	Whiteboarding Session
1:30 p.m.	60 minutes	Building Tour and Solution Center
2:30 p.m.	45 minutes	Manage Your Facility: Tracer Ensemble
3:15 p.m.	15 minutes	Action Items and Closing
3:30 p.m.		Depart

## Examples of things you can walk away with include:

- 1 A solution for challenging system circumstances you may have.
- 2 Tools to share what you learned with your colleagues at home.
- 3 Personal relationships with us at the Trane St. Paul Factory.
- 4 An understanding of how infrastructure is changing and how we can support you.

## The goal of the visit

Our hope is that you will return home with an expanded knowledge base to continue to partner with your Trane Account Manager and Trane into the future.



Trane – by Trane Technologies (NYSE: TT), a global climate innovator – creates comfortable, energy efficient indoor environments through a broad portfolio of heating, ventilating and air conditioning systems and controls, services, parts and supply. For more information, please visit [trane.com](https://trane.com) or [tranetechnologies.com](https://tranetechnologies.com).

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