

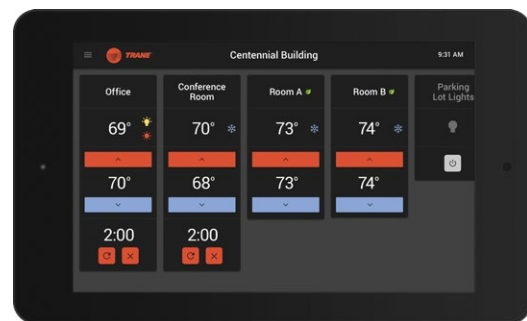
# Tracer Concierge® Systems

Simple Controls for High Performing Buildings



Your customers may love technology and want everything to be connected, they may hate it and want to be completely off the grid or perhaps they may have a love-hate relationship with technology. Regardless, they expect the most energy-efficient building possible with convenient comfort and the simplicity of a thermostat. Tracer Concierge is the building control system for those that expect results and not just another technology solution. Tracer Concierge focuses on outcomes for the everyday systems and their stakeholders. It doesn't try to do everything—just what matters most to customers who want an easy to manage smart, high-performing building.

Building owners have increasingly tighter budgets and higher expectations for comfort and energy efficiency. Tougher building regulations and concerns about indoor air quality (IAQ) call for solutions the average smart thermostat can't handle. On top of being budget-friendly and comfortable, your customers expect secure remote access and faster, more-informed service for their buildings. Traditional building automation systems (BAS) can be too complex and costly for many small- to mid-sized commercial buildings.



Tracer Concierge is a packaged system designed to be installed by contractors in smaller buildings that need to offer big building benefits to their occupants. This control system has all the features your customer needs and is pre-engineered making it both easy to use and easy to install—all while costing less than a custom-engineered building automation system. It's the just-right solution that gives your business an edge in satisfying building owners' needs for performance, ease-of-use, cost management and improved profitability.

## The control you need, the simplicity you prefer.

Tracer Concierge delivers top-to-bottom system control, including single- and multiple-zone rooftop and split systems, Variable Air Volume (VAV) systems, Variable Refrigerant Flow (VRF) systems, exhaust fans, indoor air quality, lighting and more. Air-Fi® Wireless Communication provides reliable and secure connectivity that brings the entire system together—simplifying future building changes and expansions, too.

## You don't have to be a controls or IT expert.

Tracer Concierge comes from the Trane factory preloaded with ASHRAE's advanced control strategies as standard applications which can be customized to the individual customer's comfort needs. Each system arrives at the jobsite ready to run straight out of the box. Trane's embedded logic saves time during installation while delivering long-term comfort and cost advantages. Our experience becomes your expertise.

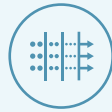
### Advanced, pre-programmed features, include:



Fan pressure optimization



Discharge air reset



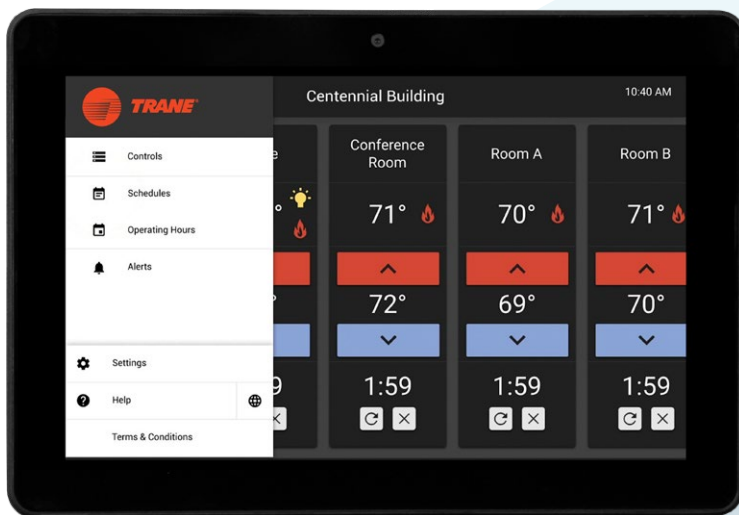
Demand-controlled ventilation



Optimum start

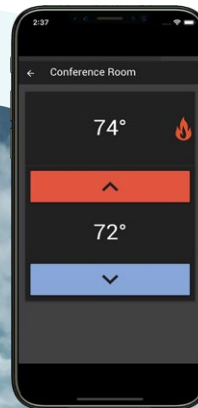


VAV system support: changeover systems or zone heat



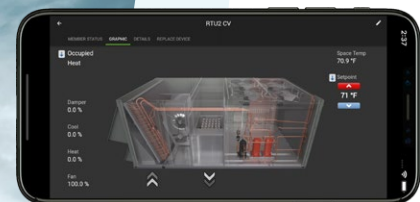
### Tracer® 10-inch Display

Make system management easy for occupants, with tools that speed up installation and simplify troubleshooting during on-site service calls for you.



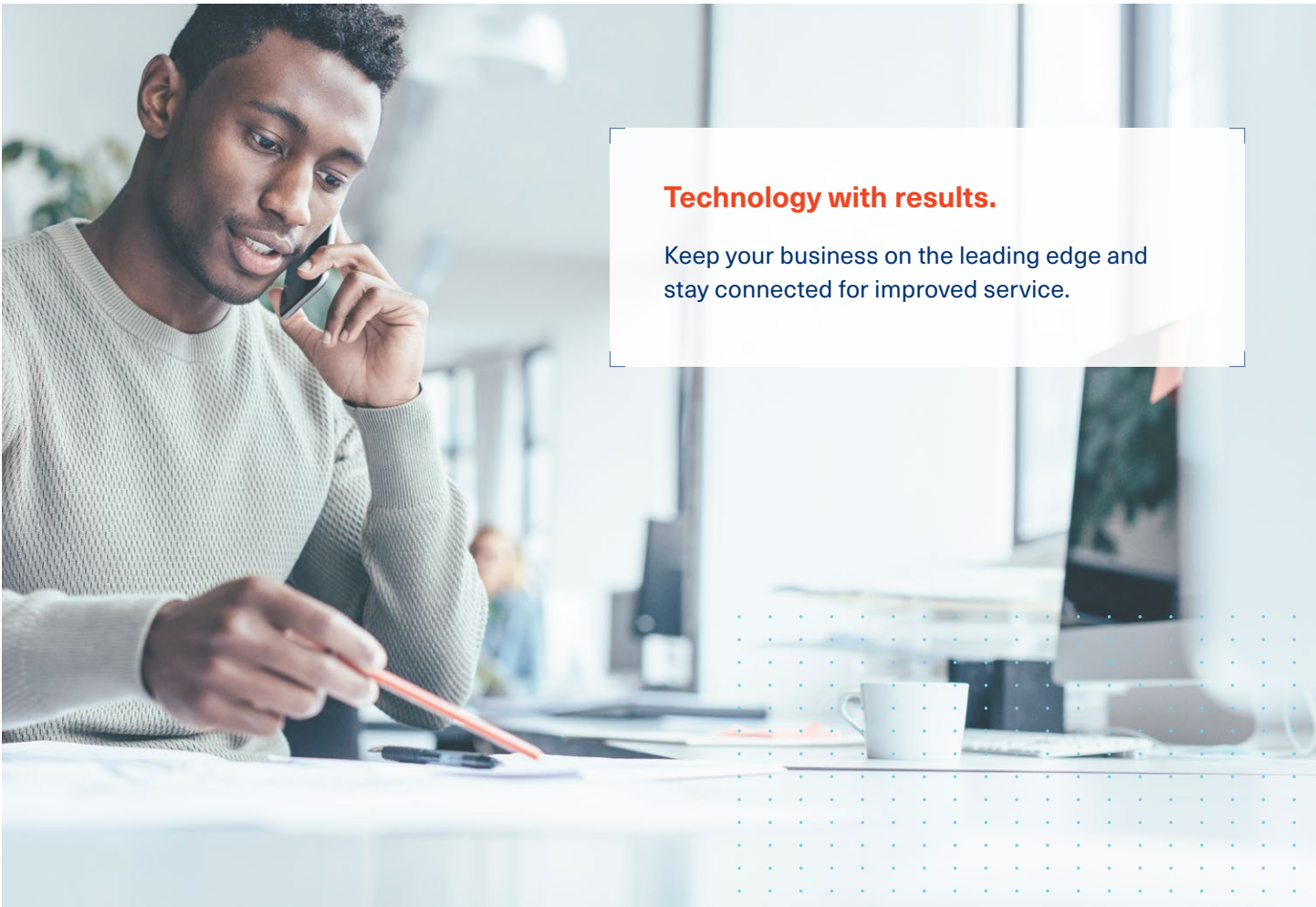
### Trane BAS Occupant Mobile App

Give your customers the ability to manage set points, schedules and more—remotely.



### Trane BAS Operator Mobile App

Elevate your service level by enabling technicians to check customer systems remotely and respond to concerns faster.



**Technology with results.**  
Keep your business on the leading edge and stay connected for improved service.



**Reduce Risk with Installation Simplicity**



Setup wizard provides easy-to-follow prompts and guidance to streamline the process and avoid common mistakes



Auto discover and install many common system types



Tracer Concierge Systems connect easily with controllers using open protocols such as BACnet®



Ideal for full building connectivity in spaces with a mix system vintages or types





## Expand Your Capabilities and grow your business through results.

Trane offers multiple programs designed to get you on track to becoming confident, knowledgeable and self-servicing. Prefer the walk before you run approach? We have training modules designed to get you started. Looking for even more support, there is a program to hire Trane experts to be on site to assist you. Wherever you are on your journey, Trane is here to help you.

### LC3™ Partner Program

Select contractors are invited to participate in our LC3™ Partner Program. Membership which provides access to a deeper level of Trane support. You'll establish a more distinguished market presence as Trane supports your work to install and service a more advanced product line. As you become more self-sufficient, you can lower your costs and expand profitability.

#### LC3 Partner Program member benefits

- Tracer Concierge product line at special pricing
- Online training and certification—technical skills development!
- Live expert help via Trane National Technical Support
- Online Light Commercial Help Center with extensive self-help resources
- One copy of Tracer® TU Standard Edition service tool
- Trane® Connect™ secure remote access to your customer installations
- Discounts on demo controls products and additional Tracer TU copies

### LC3™ Install Assist Services

We want you to be comfortable with installation and realize the best way to do it is with some initial support. As an LC3 Partner you receive online training and controls technical support. In addition, we offer the LC3 Install Assist Services for newer installers and those that need a little help now and then.

You can choose the level of support you need, perform the installation tasks that are within your comfort level yourself; then hire Trane to help with work that is beyond your current skillsets or subcontract complete installation by Trane technicians.

### Add Light Commercial Controls and Equipment to your line of services today.

Visit our [product website](#) to learn more and ask your Trane Account Manager how to get started.



Trane – by Trane Technologies (NYSE: TT), a global climate innovator – creates comfortable, energy efficient indoor environments through a broad portfolio of heating, ventilating and air conditioning systems and controls, services, parts and supply. For more information, please visit [trane.com](http://trane.com) or [tranetechnologies.com](http://tranetechnologies.com).

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