

# **Product Catalog**

# Tracer® Ensemble™

# Web-based Enterprise Building Management







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### **Revision History**

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### **Product Information**

Tracer® Ensemble is a web-based building automation system (BAS) that dramatically simplifies the complex requirements of managing and operating multiple facilities. Accessible from most PCs, tablets, and smart phones, Tracer® Ensemble provides immediate access to your building systems from virtually any location, allowing you to maintain comfortable, healthy conditions and satisfied occupants.

Tracer® Ensemble makes it easy to:

- View and make changes to all buildings in an enterprise from a single source, including changing setpoints, modifying schedules, and managing alarms.
- Access your facilities from any device (PCs, tablets, and smart phones) equipped with a Web browser.
- Integrate disparate systems, incorporating both Trane or non-Trane devices using your existing IT infrastructure.
- Restrict user access to specific equipment and spaces, allowing tenants to manage only their own areas.
- Analyze data across all buildings and report out on key metrics to management with built-in reporting tools.

### Tracer® Building Automation System

From our industry-leading building automation systems to equipment controls and sensors, Trane offers a complete controls portfolio to enable you to operate buildings at peak energy and operational efficiency.

Trane controls are built on open, scalable platforms. They provide options to integrate with your existing equipment and controls, regardless of brand, and give you the latitude to easily expand into other systems within your building, multiple buildings and buildings you'll add in the future.



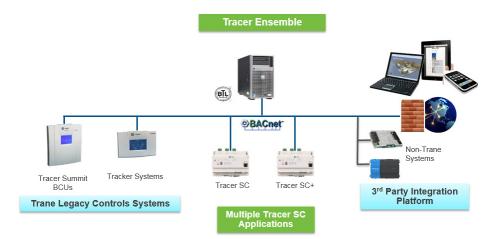
### Tracer® Ensemble Network Architecture

Tracer® Ensemble is a comprehensive enterprise building management system that bridges the gap between your legacy systems and new technologies. Build on open-standard protocols, Tracer® Ensemble communicates with buildings through your IP network to allow easy connection of multiple systems across your enterprise. Tracer® Ensemble works with both Tracker and Tracer® Summit systems (BMTX, BMTW, V16 or higher). It also easily integrates with new Trane controllers and any third-party BACnet® system.

Its auto-discovery and self-configuration capabilities search your network, locating all qualifying BACnet® systems and components. As your buildings and systems evolve over time, you can easily update Tracer® Ensemble from one central point, instead of having to update each and every workstation. And because Tracer® Ensemble is securely accessibly through any Web browser, it can be

accessed with most PCs, tablets, and smart phones. Meaning that you can manage your facilities whenever needed from wherever you are.

Figure 1. Tracer® Ensemble Architecture





### The Tracer® Ensemble Solution

Tracer® Ensemble is part of Trane's Integrated Comfort Solutions (ICS). The ICS strategy leverages Trane's HVAC and controls expertise, building and energy management knowledge, and local service and support to bring you a truly comprehensive solution.

#### **Software**

The Tracer® Ensemble software lives on a central server and is typically installed by a certified Trane controls installer. The purchase price of Tracer® Ensemble is based on the number of Trane or non-Trane panels that are connected to the Tracer® Ensemble server.

#### **Hardware**

Tracer® Ensemble hardware can be supplied by either Trane or the customer. Minimum specifications needed for any Tracer® Ensemble installation can be found in the "System Requirements and Specifications" section.

### Tracer® Ensemble Express

Tracer® Ensemble Express is an all-in-one hardware and software package that includes Tracer® Ensemble software and Microsoft SQL Express database software on either a qualified Dell Server or Microsoft Windows platform. The Tracer® Ensemble Express bundle is a streamlined, cost effective web solution, targeted for smaller customers who have a new or existing Tracer® Summit and Tracer® SC systems that want a web-based building automation system with long-term data storage and custom reporting capabilities.

#### **Tracer® Ensemble Cloud**

Tracer® Ensemble is also available as a cloud (SaaS) solution. The cloud solution is perfect for customers without dedicated IT staff or support to maintain a server at their location. Benefits of the cloud-based solution include:

- No server expense.
- · No maintenance on the server.
- · Free software upgrades.
- Automatic backups.

### Implementation

With every Tracer® Ensemble project, Trane will create a Design and Implementation Plan that will include all the components necessary to successfully implement a Tracer® Ensemble system. While each plan is unique, they all share common elements. These are:

- IT/networking.
- Systems engineering.
- Operational requirements.



### IT/Networking

Tracer® Ensemble is a standard IT product. Both the Tracer® Ensemble server and the connected Trane and non- Trane BACnet® panels must live on a common IP network. Tracer® Ensemble generally resides on the intranet behind the corporate firewall. Multiple-site connectivity is supported through the existing LAN or WAN.

Trane will work with your organization's IT personnel to understand the current IT/networking configuration and systems. With their expertise and guidance, Trane will provide recommendations on how to add a Tracer® Ensemble system effectively using your standard operations procedures. These recommendations, will be documented in Trane's Design and Implementation Plan so that your organization can be assured of a safe and secure system that can be easily maintained over time.

### **Systems Engineering**

Tracer® Ensemble can connect to both Trane and non-Trane devices, making it an excellent systems integration platform. Tracer® Ensemble provides one window into your entire facility or enterprise no matter how many systems you are using.

The Tracer® Ensemble Design and Implementation Plan will include systems engineering documentation to identify and integrate any non-Trane BACnet® system that will be connected to the Tracer® Ensemble server.

### **Operational Requirements**

Tracer® Ensemble can be customized to meet the exact needs of your organization and users. Trane will interview the key administrative users to understand how many people will be using the system and what their roles and responsibilities are. This ensures that Tracer® Ensemble will be ready for them as soon as it is installed and commissioned. Also, the operational requirements for scheduling, troubleshooting, and data analysis will also be obtained and documented in the Design and Implementation Plan. Trane will use this information to assure that the systems are working together as one common enterprise.

### **On-going Maintenance and Support**

Trane excels at providing world-class maintenance and support to our customers. We will work with you to select a Tracer® Ensemble Software Maintenance plan that meets your organization's needs for ongoing product maintenance and support.

Local Trane offices provide 24-hour service and support. Trane employees have lived and worked in your community for more than 80 years. With Trane, our customers receive personalized attention from locally-rooted offices, and confidence in knowing that a large corporation is standing behind each project. This level of commitment and expertise will ensure that your Tracer® Ensemble system is running at its best.

### **Training**

Trane provides both Web-based training as well as classroom training to support your new investment. Training assures that you and your staff are using your Tracer® Ensemble to its fullest potential to meet the needs of your business.



### **Features and Benefits**

Tracer® Ensemble simplifies the management of building systems within multiple facilities for owners, managers, and daily operators. Tracer® Ensemble provides centralized management of scheduling and alarms, supports long-term data storage to document and monitor performance, enables remote troubleshooting, and brings disparate systems together for upgrade flexibility. And because Tracer® Ensemble offers full browser support, you can access your facility from wherever you are from your PC, tablet, or smart phone.

### **Ease of Operation**

The daily operator is the most critical user of the system. To optimize the daily user's experience, Tracer® Ensemble employs user-centered design principles, resulting in a simple and intuitive design. Ongoing user testing and user interface improvements ensure that Tracer® Ensemble is easy to use, and all the information is right where you need it.

#### Site management

Tracer® Ensemble site management features can help facility management personnel take a more proactive approach to site management. Standard pages and customizable tree navigation ensure the information you need is just one click away, significantly reducing response time to address occupant or equipment issues across even the largest enterprise.

#### **Mobility**

The interface is easy to navigate and can be used effectively with very little training. The Tracer® Ensemble user interface lets you operate a multiple-building, facility management system from any device equipped with a Web browser from a PC to smart phone. If you can surf the web, you can learn Tracer® Ensemble.

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Figure 2. Tracer® Ensemble mobile









#### **Features and Benefits**

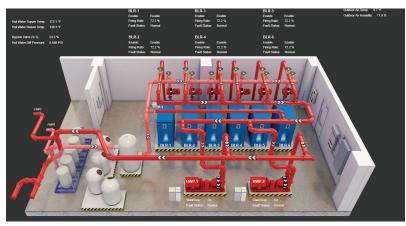
#### Auto-discovery and self-configuration

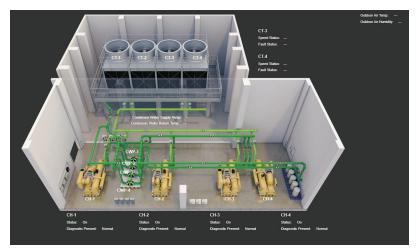
The auto-discovery and self-configuration feature greatly simplifies the time-consuming task of the installer having to build the equipment list and status pages during site setup. During the installation process, Tracer® Ensemble discovers all of the equipment for the site, and then automatically builds the equipment list and status Web pages. This feature can also be used to quickly and easily bring new equipment online.

#### **Navigate with graphics**

With Tracer® Ensemble, users can graphically navigate through all levels of a facility by clicking on an image of a building, room, or piece of equipment. Graphical navigation enables operators to view status or change setpoints easily and efficiently.

Figure 3. Graphical navigation





#### **Customizable Navigation Tree**

The Navigation Tree, which displays on the left navigation sidebar of the Tracer® Ensemble interface, provides a faster, customizable way to navigate through Tracer® Ensemble. Add frequently used buildings, spaces, and points to the Navigation Tree for quick access to the information that is used most often. By default, the Tree is always available in the left sidebar, but it can be hidden with the click of a button.

The Navigation Tree also provides global search functionality. Users can search for points, schedules, equipment, and buildings in Tracer® Ensemble.

Figure 4. Building navigation menu



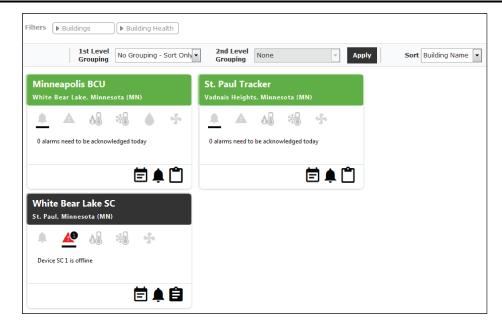
### **Daily Building Operation**

Tracer® Ensemble automatically and dynamically constructs Web pages that incorporate building summaries, systems, and equipment, accessed by a left-hand navigation pane. This makes both the installation process and daily operation of Tracer® Ensemble efficient and effective.

### **Building Health**

The All Buildings page allows user to quickly assess the health of a building. From this page, users can determine if a building is online, the number of alarms that need to be acknowledge, and spaces that are too hot or too cold.

#### **Features and Benefits**

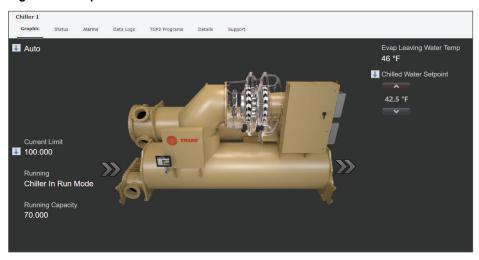


#### **Easy to Navigate Pages**

Areas, spaces, equipment, and systems pages feature a tabbed layout. These pages provide an overview of the status, alarms, data logs, and details for the selected area, space, equipment, or system. The tabular layout allows for easy navigation.

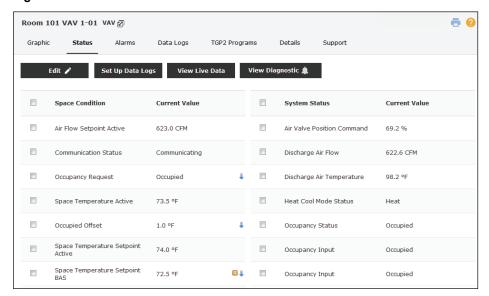
• The **Graphics** tab provides a quick summary view of equipment status and allows for easy changes to control values such as setpoints.

Figure 5. Graphics tab



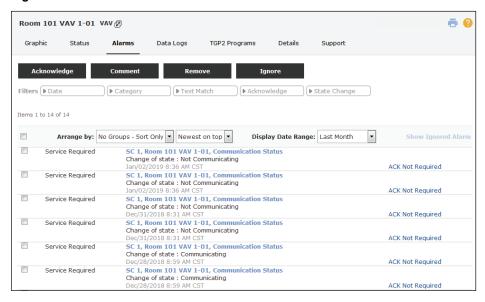
• The **Status** tab details the current conditions and the status values.

Figure 6. Status tab



The **Alarms** tab allows you to acknowledge, comment, remove, or ignore alarms.

Figure 7. Alarm tab



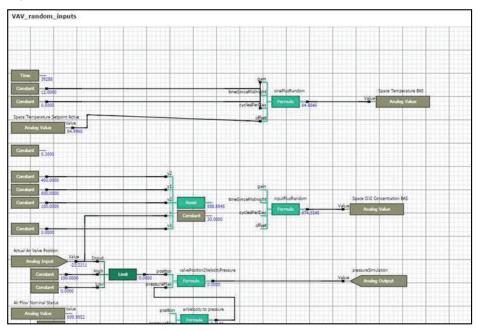
 The Data Logs tab allows you to select the data points, display period, and display range of the data logs to view.

Figure 8. Data logs tab



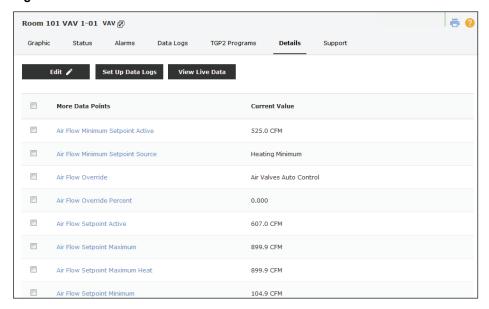
The **TGP2 Programs** tab shows associated TGP2 programs.

Figure 9. Tracer® Ensemble TGP2 viewer



The **Details** tab allows you to edit or set up data logs for additional data points.

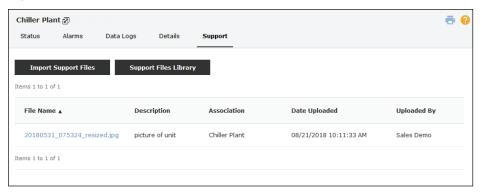
#### Figure 10. Details tab



#### **Features and Benefits**

• The Support tab provides access to all related documents stored in the Support Files Library.

#### Figure 11. Support tab



#### **Data Management**

The Data Collection application lets users collect historical data from the building control system. This data provides invaluable information for optimal system operation and can be used for a variety of purposes, from monthly energy usage reporting to equipment troubleshooting.

The Data Log pages display the results of the collection of data points from a piece of equipment or from a building panel. This page displays all of the data points currently being logged with check boxes allowing the user to select and place them on a graph or summary chart for viewing.

### **Enterprise Management**

Tracer® Ensemble provides enterprise management functionality to help you run your facilities better. Responding to alarms and modifying schedules from a single-access point is an efficient way to ensure the safety and comfort of your buildings' occupants.

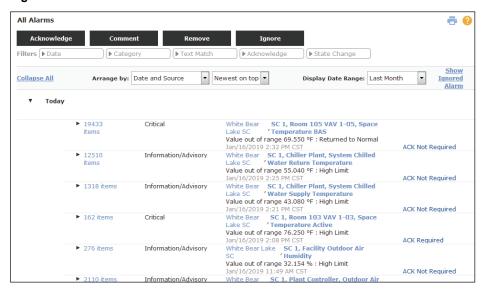
#### **Enterprise Alarm Management**

**Sort by priority and alarm type**: Tracer® Ensemble displays alarms for any connected qualified system on the IT network. Users can manage these alarms by viewing, filtering, and sorting the alarm information. For easy troubleshooting and acknowledgment, hot-links for each alarm quickly take the user to the exact building, space, system, or equipment that is in alarm.

**E-mail forwarding**: Alarm information can be sent to an e-mail address based on the severity of the alarm or the attributes of the building from which it was issued. This helps to ensure that building operational staff and servicing contractors are well informed about maintenance problems.



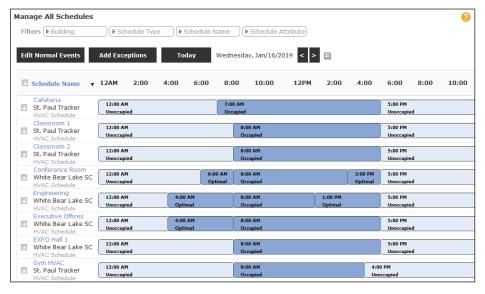
Figure 12. All alarms



#### **Enterprise Scheduling**

Tracer® Ensemble simplifies the task of making changes to schedules for more than one building in an enterprise. Enterprise scheduling lets building operators make scheduling changes across multiple buildings with just a few clicks. This significantly reduces the time required for scheduling tasks. For example, a building operator responsible for a group of school buildings in a district needs to make an exception to the schedule for snow days. The operator creates the exception once, and then applies it to the buildings that are affected by that schedule.

Figure 13. Managing building schedules



#### **Global Setpoints**

Tracer® Ensemble global change capability allows users to quickly initiate the same edits to any number of area or space setpoints across an entire building network. Changes take effect as quickly as they can be communicated to the individual building panels.

#### **Features and Benefits**

#### **Access Control**

Tracer® Ensemble offers customized user roles, which define what permissions for equipment and application/administrative within the system. Use one of the four pre-configured roles or define custom user roles to fit the organization's needs. Tracer® Ensemble also interfaces with Microsoft Active Directory, to allow seamless user access with existing corporate log ins and security policies.

#### **Customizable User Interface**

The Tracer® Ensemble user-interface supports a range of customization possibilities, from custom Web pages to user preferences. Tracer® Ensemble users can choose to navigate their systems using Tracer® Ensemble standard Web pages that are automatically generated, or create custom Web pages that present an enhanced visual representation.

**Standard Web Pages**: Standard Web pages are the result of the auto-discovery and auto-configuration process. They are a convenient way to view data points that come from each piece of equipment, system, or entire plant.

**Custom Web Pages**: Custom Web pages contain building graphics (floor plans, maps, and equipment) for greater depth of usability of the site.

Rm 200

No Ductwork Plan

No D

Figure 14. Tracer® Ensemble custom web page

### Data Collection, Analysis, and Reporting

Tracer® Ensemble provides data collection, analysis, and reporting of all enterprise data. Users can collect historical data from any Trane or non-Trane BACnet® building control system. This data provides invaluable information for optimal system operation. It can be used for a variety of purposes, from reporting monthly energy usage to troubleshooting equipment problems.

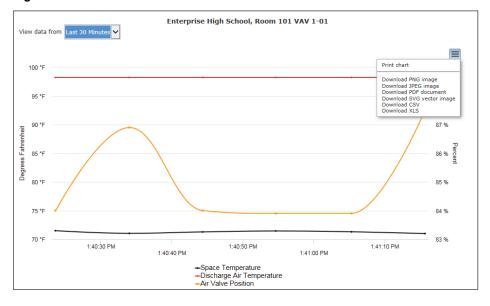
#### **Data Logs**

Tracer® Ensemble can collect and store data from both existing panel trends or directly from the system itself. Data logs can be set up directly from the building, system or equipment status pages. A data log setup wizard takes the user through the easy-to-understand process can provides flexibility for the length of storage by either time or number of samples.

ō Room 101 VAV 1-01 VAV 2 Data Logs TGP2 Programs Details Graphic Alarms ≡ 120 °F 900 CFM 10 °F Delta Degrees Fahr 0 °F 600 CFM 01/16/2019 12:00 AM 3:00 AM 9:00 AM →White Bear Lake SC, Room 101 VAV 1-01, Air Valve Position Command
→White Bear Lake SC, Room 101 VAV 1-01, Discharge Air Flow
→White Bear Lake SC, Room 101 VAV 1-01, Cocupancy Status
→White Bear Lake SC, Room 101 VAV 1-01, Air Flow Selpoint Active
→White Bear Lake SC, Room 101 VAV 1-01, Boace Temperature Active
→White Bear Lake SC, Room 101 VAV 1-01, Docupied Offset
→White Bear Lake SC, Room 101 VAV 1-01, Space Temperature Selpoint BAS
→White Bear Lake SC, Room 101 VAV 1-01, Space Temperature Selpoint BAS
→White Bear Lake SC, Room 101 VAV 1-01, Source Temperature Active

Figure 15. Data log example

Figure 16. Live trend viewer



#### **Custom Reports**

The Tracer® Ensemble allows you to create customized reports that intuitively display system data. With custom reports, you can measure and compare building performance across assets and time periods, and track and verify energy usage and savings. And the reporting tool can perform complex data calculations without the need for custom programming. Custom reports can be scheduled to run at regular intervals and e-mailed to key stakeholders, increasing productivity and providing insight into building operations.

#### **Features and Benefits**

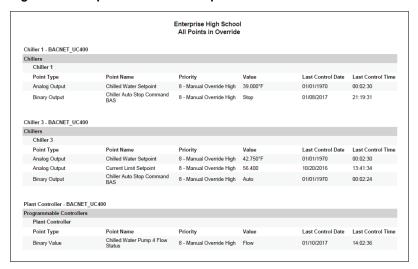
Position Size | Manage Equations | Set Report Options | Name **Temperature distribution** Chart **⊯** Bar 📂 Line Scatter Histogram 🦺 Pie Data Single Value Degrees Fahrenheit Walues
Table Data Log Table User Change Log Table Static 01/16/2019 12:00 AM 4:00 AM 8:00 AM 12:00 PM 6:00 AM 10:00 AM A Text -Room 102 VAV 1-02 -Room 103 VAV 1-03 -Room 104 VAV 1-04 -Room 105 VAV 1-05 Image

Figure 17. Custom report example

#### **Standard Reports**

Tracer® Ensemble's built in standard reporting capability allows you to use pre-configured reports to quickly report on key metrics. Standard reports include area, space, and system status, all items in alarm and override, space comfort analysis, schedules, and site commissioning.

Figure 18. All points in override report

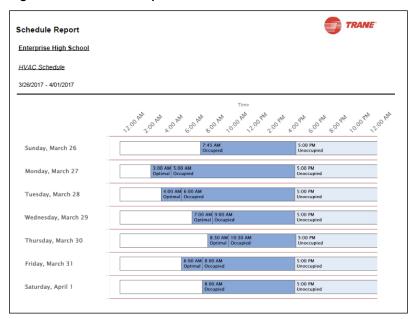


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Figure 19. Space comfort analysis report



Figure 20. Schedules report





## **Optional Licensed Features**

### **Audit Trail**

Tracer® Ensemble's Audit Trail feature is an optional, licensed feature that provides management and restricted access to critical points. Points can be defined in Tracer® Ensemble as critical, allowing only users with the proper credentials the ability to override those points. In addition to secured access to point overrides, Audit Trail works in conjunction with the User Change Log to record and display any edits to points defined as critical.

Users with critical point access are required to re-enter their password and provide comments regarding the change, creating an electronic signature. This functionality, along with user role-based access, the user change log, and secure .PDF reports, provides the tools to help customers meet certification requirements like FDA CFR 21 part 11.

#### **Tenant Services**

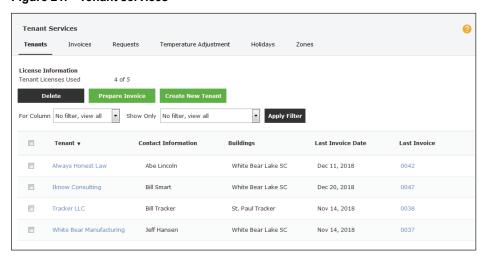
Tracer® Ensemble Tenant Services is an optional, licensed feature that enables, records, and invoices individual tenants for use of defined spaces in a building. Tenant Services is designed for:

- · Commercial office buildings with multiple tenants.
- · Buildings where operators need to charge internal departments for utilization.
- Buildings that rent out areas for special events.

Tenant Services provides a simple, mobile-friendly interface that allows tenant users to quickly request after-hours use. Tracer® Ensemble tracks all changes and provides the ability to create invoices for any selected time period. Because this functionality is not a third-party add on, it works seamlessly with all Trane and non-Trane BACnet® controllers and can be set up in a just a few hours.

For more detail on how to use Tenant Services in Tracer® Ensemble or the Facility Request Web application, see the Tenant Services Application Guide (BAS-APG027\*).

Figure 21. Tenant services



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Figure 22. Example tenant invoice

Invoice Number TEST-0008

Invoice Date September 02, 2016

Billing Period Aug 1 - Aug 31, 2016

Remit To ABC Company 124 Main Street St. Paul, MN 55129 Billed To Sample Tenant, 123 Street Charlotte, NC

This is your invoice for after hours air use during the billing period stated above.

Date / Start Time	Stop Time	Building	Zone	Employee	Number of Hours	Hourly Rate	Total
08/22/2016 6:00 PM	08/22/2016 10:30 PM	Enterprise High School	North Wing	Sue Peterson	4.5	\$ 50.00	\$ 225.00
08/25/2016 5:00 PM	08/25/2016 9:30 PM	Enterprise High School	North Wing	Sue Peterson	4.5	\$ 50.00	\$ 225.00
08/29/2016 12:00 PM	08/29/2016 6:00 PM	Enterprise High School	North Wing	Sue Peterson	3	\$ 50.00	\$ 150.00
	Invoice Total					\$ 600.00	

Terms are Net 30

Page 1 of 1

#### **Dashboards**

Tracer® Ensemble Dashboards is an optional, licensed feature that allows users to create customized, visual displays of real-time and historical data for their buildings and systems. Dashboards can be used to show a quick overview of what is going on in a building, historical and current energy usage, and critical data. Dashboards can be added to the Tracer® Ensemble home pages, the navigation tree, or displayed on a customer kiosk.

Figure 23. Example dashboard



Figure 24. Example dashboard

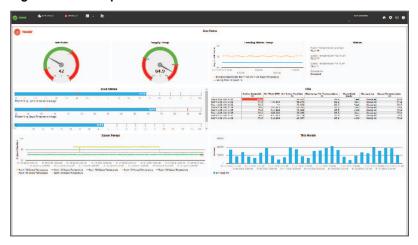


Figure 25. Example dashboard





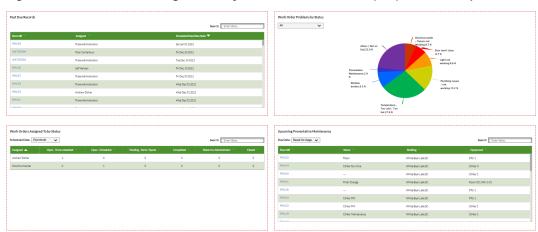
CARM 28 Total Runtime: 280 88 hrs 
CRAM 28 Total Runtime: 280 88

Figure 26. Example dashboard

### **Work Order Management**

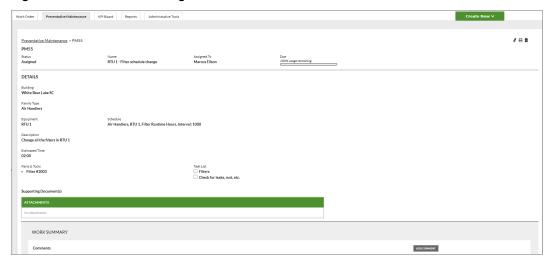
Tracer® Ensemble's Work Order Management (WOM) feature is an optional, licensed feature that streamlines the communication between occupants, facility management staff, and building automation system (BAS). It collects and consolidates corrective and preventive work orders, while making it easier to schedule, prioritize, and track work within the Tracer® Ensemble interface. Trane Work Order Management is the facility management solution that allows people and technology to interact seamlessly, so staff can work more productively to keep occupants more comfortable.

Figure 27. Work Order Management Key Performance Indicator (KPI) board example



#### Optional Licensed Features

Figure 28. Work Order Management Preventative Maintenance screen



#### SAML SSO

Tracer® Ensemble SAML feature is an optional, licensed feature that allows Tracer® Ensemble users to use their organization email address and domain password to log in.

SAML (Security Assertion Markup Language) is an open standard that enables users to access multiple web applications with single sign-on (SSO). Security credentials (username and password) can be shared and verified from an Identity Provider to Tracer® Ensemble.

Benefits of SAML include:

#### Increases security

- Eliminates need for additional credentials, which reduces hacking/phishing opportunities.
- If employee leaves or is terminated from the organization, once the employee's user account is deactivated/deleted from active directory or IDP, they automatically loose access to Ensemble.
   Eliminating the extra step of deactivating/deleting the user directly in Ensemble.

#### Improves access/user experience

- Users can log into their IDP (Okta, Ping Identity, OneLogin, etc), click on the Ensemble link and will Single Sign-On. Eliminating the need to enter their credentials again.
- Users who navigate directly to the Ensemble Login page and can use their company email address and domain password to log in, eliminating the need to remember additional application login credentials.

#### Reduces admin time/cost

- Reduces time required for Ensemble admins to reset passwords.
- Reduces time required for Ensemble admins to deactivate/delete users from Ensemble.



Tracer® Ensemble™ Login
Username

Password

Log In
Log In with SSO

By accessing Tracer Ensemble, you accept and agree to be bound by the <u>End-User License Agreement Terms</u> and Conditions

Figure 29. Tracer® Ensemble log in with SAML SSO



## **System Requirements and Specifications**

#### Server Requirements

Operating System: Microsoft Windows Server 2012, 2012 R2, 2016, 2019, 2022

\*SQL 2022 Required for BACnet® Secure Connect

Microsoft SQL Server 2012, 2014, 2016, 2017, 2019 Database:

Network Interface:

TCP/IP

Minimum Requirements:

Configuration	Server Type	Processor	Memory	Hard Drive
Application server	Virtual <sup>(a)</sup>	2 vCPU <sup>(a)</sup>	8 GB	NAS/SAN
Application server	Tower or rack-mount	3.0 GHz - Dual Core	8 GB	73 GB Min
Application server with SQL database	Tower or rack-mount	3.0 GHz - Quad Core	8GB/16GB+(b)	

**Ensemble Cloud** 

Custom Web address, backed by Amazon, no upgrade limits

Note: Ensemble Cloud is hosted in the Amazon Web Services® (AWS®) environment. Each customer is assigned their own virtual web and application server. Tracer® Ensemble installations can transition from an installation On-Premises Server to AWS and vice-versa. Tracer® Ensemble Cloud is a Software as a Service (SaaS) solution where Trane takes consistent care of system upgrades and backups.

#### **BACnet® Network Requirements**

TCP/IP Architecture:

Utilization: Low

BACnet® (ASHRAE Std 135-2004) Protocols:

http (port 80)

#### **User Interface Network Requirements**

Tracer® Ensemble

http (port 80)

Web UI:

https (port 443)(c)

Server:

Remote Desktop Connection(d) (RDP) port 3389

VPN recommended

Utilization:

Load dependent on number of users and web page customizations

<sup>(</sup>a) Virtual Server needs to be configured to allow the Processor Serial Number (Processor ID) to be persisted. This is used by Tracer® Ensemble for licensing purposes.

Medium-large sites should consider using 16GB+ of memor (RAM).

<sup>(</sup>c) Https requires additional configuration and installation of certificate.

Remote desktop connection is recommended for support; additional configuration is needed for RDP and VPN.





**Notes** 



Trane - by Trane Technologies (NYSE: TT), a global innovator - creates comfortable, energy efficient indoor
environments for commercial and residential applications. For more information, please visit trane.com or
tranetechnologies.com.
Trane has a policy of continuous product and product data improvements and reserves the right to change design and specifications without notice. We are committed to using environmentally conscious print practices.